



Sunny Faces Day Care, 30 Harefield Drive, Etobicoke ON, M9W 4C9 (416 744 0778)

## Parent and Child Code of Conduct

All children and parents are required to sign and abide by the **Parent and Child Code of Conduct** at the time of registration and annually thereafter. The Code of Conduct reads:

As part of your contract; **Sunny Faces, Sunny Faces'** reserves the right to suspend, withdraw or deny services if it is believed that the particular needs of your child or family cannot be appropriately met.

The decision for a potential suspension and/or withdrawal will be based on, but not limited to, the following types of incidents:

- Extreme physical acts against other children and/or staff (hitting, biting, spitting, bullying, or any other form of verbal or physical threat or assault)
- Non-compliance of staff direction
- Verbal attacks on other children and/or staff, which include the use of threats, name-calling, and repeated profane/degrading language
- Racial or other discriminatory incidents
- A child who purposely leaves **Sunny Faces** without permission and/or leaves the care of **Sunny Faces'** staff on or offsite, may result in a one-day suspension from **Sunny Faces**.
- Any verbal or physical abuse by a child or child's family member or designate responsible for child

**Sunny Faces** realizes that occurrences and disputes will occur among children and it is not our intent to exclude children over normal developmental incidents that assist them in acquiring problem-solving skills. However, as individual needs vary in terms of environment and program, some children may not benefit from the program offered at **Sunny Faces**.

**Sunny Faces** will make every effort to meet the needs of your child, which may require the assistance of an outside agency. If the behaviors still occur and it is still deemed that we are unable to meet the needs of you or your child, then services will be withdrawn, with approval from **Sunny Faces'** Executive Director and or Board of Directors.

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Signature of Child

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Signature of Parent/Guardian

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Date

Children (who are able) and parents are required to sign and abide by the *Parent and Child Code of Conduct*. The signature form is included in your registration package. Please retain this copy for your records.