



Sunny Faces Day Care, 30 Harefield Drive, Etobicoke ON, M9W 4C9 (416 744 0778)

Parent and Child Code of Conduct

As part of your contract with Sunny Faces Day Care Inc., we reserve the right to withdraw or deny services if it is believed that the needs of your child or family cannot be appropriately met.

The decision for suspension and/or withdrawal will be based on, but not limited to, the following types of incidents:

- Extreme physical acts against other children and/or Staff (hitting, biting, or any other form of physical threat or assault).
- Non-compliance of Staff direction
- Verbal attacks on other children and/or Staff, which include the use of threats, name-calling, as well as repeated profane or degrading language.
- Racial or other discriminatory incidents.
- A child who leaves the centre without permission and/or leaves the care of centre Staff on or offsite. (This will result in an automatic one-day withdrawal from child care services.)
- Any verbal or physical abuse by a child or child's family member.

We realize that occurrences and disputes will occur among children and it is not our intent to exclude children over normal developmental incidents that assist them in acquiring problem-solving skills. However, as individual needs vary in terms of environment and program, some children may not benefit from the program offered in this centre. We will make every effort to meet the needs of your child, which may require the assistance of an outside agency. If the behaviors still occur and it is still deemed that we are unable to meet the needs of you or your child, then services will be withdrawn, with approval from the Child Care Board of Directors.

Signature of Child

Signature of Parent/Guardian

Date

Children and parents are required to sign and abide by the *Parent and Child Code of Conduct*. The signature form is included in your registration package. Please retain this copy for your records.